

BAF TRAINING

Online programme - Winter 2026

Personal Independence Payment

- With a focus on how to make a good PIP claim

Tuesday 17th March

10.00am - 1.00pm

Online course

Course details

Personal Independence Payment (PIP) is the main disability benefit for people aged 16+ who claim before pension age. This **online course** is aimed at advisers, and other people, who need a **basic understanding of PIP** for their work. On the course we will also be focussing on **how to make a good PIP claim**. So, the course will also be useful for advisers who provide direct support for their clients to make PIP claims.

No previous knowledge of PIP (or other benefits) is required. The course is suitable for new advisers and for those who just need an update or review.

Course level: Introductory

Trainer: Karen Banfield

Course content

- **Overview of the main rules for PIP** – covering: conditions of entitlement; key features; awards; payments; common problems/issues; and challenging decisions.
- **Focus on making a good PIP claim** – including: claim process; claim forms; and how to complete the forms. This part of the course will be run in a **workshop style** with exercises to practise filling in the PIP claim forms.

Course Fees	BAF members (and agencies in Luton)		Other agencies
	Standard rate	Lower rate	
Personal Independence Payment	£50	£25*	£80

* The **lower rate** fee for volunteers is available for up to a maximum of 2 volunteers per organisation on the course

A booking form is attached

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**Bedfordshire
Advice Forum**