



RESIDENTS FEEDBACK July 2012

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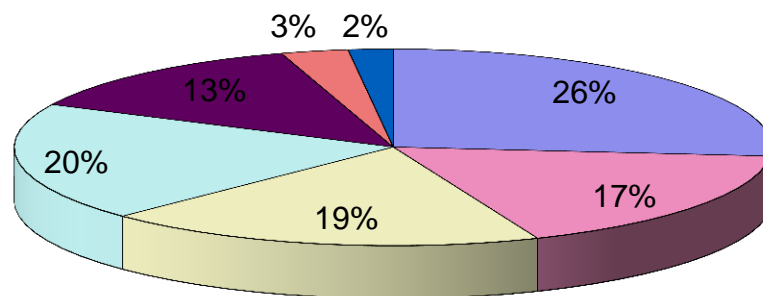
- What is BIG Local
- the range of methods used
- layout of the report
- next steps

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SUMMARY OF FEEDBACK		
Activities	194	26%
Facilities	127	17%
Street scene	138	19%
Community Safety	143	20%
Cars	96	13%
Economic	21	3%
Other	14	2%
Total	733	100%

RESIDENTS' FEEDBACK



- ACTIVITIES
- FACILITIES
- STREET SCENE
- COMMUNITY SAFETY
- CARS
- ECONOMIC
- OTHER

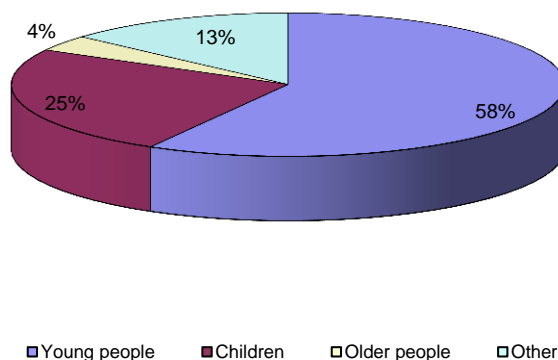
A total of 733 concerns were raised. More than a quarter, 26%, were about the need for activities (for young people, children, older people or generally).

The next concern was around Community Safety issues.

The following pages show the details of all concerns raised.

ACTIVITIES¹	Totals	% of theme	% of total
Young people	113	58%	15.42%
Children	48	25%	6.55%
Older people	7	4%	0.95%
Other	26	13%	3.55%
Total	194	100%	26.47%

ACTIVITIES



The need for Activities was mentioned 194 times. The biggest mention was for young people: 113 times, which is 58% of this theme.

Out of all the feedback, the need for Activities was mentioned more than 25% of the time.

¹ Note needed re allocation of Polish school comments as numbers do not tally with comments otherwise

ACTIVITIES FOR YOUNG PEOPLE

1. Not much to do for kids	Acacia
2. Something for children or older young people	Acacia
3. Somewhere for children/teenagers to gather	Acacia
4. Activities for kids in the 12 - 16 bracket - sports	Acacia
5. Nothing for young people to do - nowhere to recommend for them to go; Aspects has nothing apart from a cinema now and that's expensive so is Oasis Pool	Acacia Rd
6. No Youth group - children on streets	Acacia Rd
7. Support youth clubs , help groups that do things for the elderly; improve roads/potholes	Alamein
8. Youth on the streets	Alburgh Close
9. No activities for teenagers - girls and boys 13 to 18 years old	Barford Ave
10. Activities for under 18s; somewhere for them to hang around	Barford Ave
11. Sometime little bit about youngsters	Berkeley Rd
12. Get 14-15 year olds off the street	Berkeley Rd
13. Activities for children/young people 10+	Broad Ave
14. Not enough for young people to do	Broad Ave
15. Young people on the streets	Broad Ave
16. No places for YP to do	Broad Ave
17. Young people have nothing to do and engage in anti-social behaviour	Cedar Rd
18. Parks good up to 9 Or 10 but nothing for teenagers - they hang about and get bored, drugs alcohol, more trouble to fund habits	Cedar Rd
19. Youth clubs - are there any here?	Cedar Rd
20. Lack of youth activities - single gender youth activities	Collie Road
21. Kids hang around with nothing to do	Collie Road
22. Teenagers are bored, need a youth club	Collie Road
23. Youth centre	Collie Road
24. Put something in place for the teenagers so they have somewhere to go and something to do	Collie Road
25. Kids play on street, aren't getting taught boundaries; no bonds btw kids that don't know each other; gangs can form as a result; kids often damage things in gardens	Coombes Close
26. Nothing for the children of all ages, particularly for teenagers	Coombes Close
27. Lack of things to do for teenagers	Dents Road
28. Lack of places for teenagers to go	Dents Road
29. More social events/activities for younger generation	Elstow Road
30. More activites/facilites for children and teenagers	Elstow Road
31. Not much for children age 12+	Essex Gardens
32. More things for youth to do	Faldo Road
33. Not enough for young students	Faldo Road
34. Not much for YP	Fenlake Road
35. Boredom leading to trouble	Fenlake Road
36. Not enough youth activities	Gifford Road

37. Not enough activities for youngsters; more youth clubs single gender	Gifford Road
38. Kids hanging about shops	Gostwick Rd
39. Need more for kids	Gostwick Rd
40. Keep kids away from shops at night	Gostwick Rd
41. Kids hanging about	Gostwick Rd
42. Nothing for toddlers - 13-14 yo to do	Gostwick Rd
43. Nothing for YP	Gostwick Rd
44. Youth centre for the kids, something more for the kids aged 13 up	Harding
45. More stuff for kids to do, more parks with equipment, under 11-12yo	Harding
46. More stuff for kids to do, the Jubilee Park is rubbish, ages 7+, really small park and outdated equipment, not fun	Harding
47. More for youngsters, something they can get involved in, teach them skills and manners; more litter clearing	Harding
48. Boredom of young people 15+	Harding Close
49. Parks good up to 9 or 10 but nothing for teenagers - they hang about and get bored, drugs alcohol, more trouble to fund habits	Harding Close
50. Youth clubs - are there any here?	Harding Close
51. Activities for teenagers	Harewood Road
52. Anti-social behaviour - teenagers and adults; young clubs - single gender only	Herbrand Road
53. Youth centre needed - keep youth off the street	Hereford Road
54. Places for children to go eg project (?protect) places	Hockliffe Rd
55. Not much for people 14 yo to do eg hard court for football near Kelvin Ave would be good	Kelvin Ave
56. Youths with nothing to do	Kelvin Avenue
57. Youth awareness - young people like doing physical things so organising a community garden, allotments, could help them.	Kirkman Close
58. Nothing for young people to do	Luke Place
59. Too many jobs hanging around	Luke Place
60. Football in the street	Luke Place
61. Young people with nothing to do congregate around bus stops on Mile Rd	Mile Rd
62. Nothing for young people age 10+	Mile Rd
63. Not much for young people and children	Mile Road
64. Youth activities; buildings better use of facilities in Park; sports activities; educating parents	Moulton Ave
65. Repairs gates, doors; more things for young people, play equipment etc, add to what's there	Moulton Ave
66. Nothing for kids to do	Mowbray Rd
67. Kids in park late at night	Mowbray Rd
68. Teenagers hanging about	Mowbray Rd
69. Young people in the street need something to do	Nicholls Rd
70. Gangs and groups of young youths that need places to go	Oak Rd
71. More stuff to do at 14 - 16 nothing to do	Oak Rd
72. Facilities for the youth needed	Orchard Street

73. Not enough for young people to do	St Leonard Ct
74. Young people from age 8 - 19 hanging around on the streets	Stapleton Rad
75. Young people not engaging with activities that are already being run	Stapleton Rad
76. Not enough for youth to do	Violet Close
77. Swimming pool & sports facilities need to be affordable - at the moment £5 - especially under 18s	
78. What is there for the teens to do? Creative graffiti & arts activities for girls more things to do for young people	
79. Lack of teenage affordable facilities and interesting clubs (ie. Free gym or swimming sessions would be great)	
80. Nothing to do for kids	
81. Need more affordable activities or youth clubs for young people	
82. Nightclub - SNAP dances 13 - 18 yo used to be run by the police	
83. Clubs in nightclubs for young people (non-alcoholic drinks, dancing, etc)	
84. More for the young to do	
85. Nothing for teens and young people	
86. Maybe driving lessons or subsidised lessons for youths eligible/or theory test/ mechanics	
87. There is nothing for teenagers to do	
88. Disenfranchised young people in both wards	
89. Lack of facilities for teenagers. Skate parks are only good for boys - nothing is there for girls of 13 to 18 years old.	
90. Activities for young people - what we've got is run by churches with limited budgets, need more help and more variety	
91. More for the teenagers to do	
92. Seeing young people hanging around the streets - they need places to go!	
93. no places for kids to go	
94. not enofe to do	
95. nothing exciting ever happens	
96. nothing to do in the area	
97. there is nothing to do around the area	
98. not a youth club for 16+ teenagers	
99. Not many areas for youngsters to go and enjoy themselves.	
100. there isnt a place for young people to go to	
101. not much in what young people can do after school instead of go into town but after a while that becomes boring but yet again youth clubs are outdated you need to think of something in which can improve on that idea.	
102. Nothing for kids to do 10+ - youth club, sport	
103. 23/39 comments about things for YP and children to do	

ACTIVITIES FOR CHILDREN

1. Little for kids to do	Acacia
2. Something for children to do; make roads safer from speeding cars	Acacia
3. Nothing for children to do	Amphill Rd
4. Nothing for kids to do	Barford Avenue
5. Nothing for kids to do	Blundell Place
6. More things for families and children (service at Jubilee Centre recently cut off_	Cedar Rd
7. Holiday schemes are good but why are they only in the holidays?	Cedar Rd
8. Nothing for kids to do	Christie Road
9. Nothing for young people to do	Christie Road
10. Want to do fun things	Christie Road
11. Limited stuff for kids	Coombes Close
12. Community stuff for kids, families should spend more time together so their kids aren't so destructive	Coombes Close
13. need more things to do for toddlers at the Jubilation centre, only things for very young children or teenagers, nothing for those in between	Coombes Close
14. Youth club, facilities for small children eg scouts, brownies, guides) more clubs; improve road surface	Coombes Close
15. Nothing for kids to do (8-13 yo)	Dunham Close
16. Nothing for kids to do (8-13 yo)	Dunham Close
17. Nothing for kids to do	Faldo Rd
18. Playground activities for young children off Fenlake Road (see map on back)	Fenlake Road
19. Improve facilities for kids - Rugby at Bedford Junior Blues	Gillespie Close
20. Nothing for kids to do	Gostwick Rd
21. Sports stuff for kids - someone to do basketball	Gostwick Rd
22. Holiday schemes are good but why are they only in the holidays?	Harding Close
23. Nothing for kids to do	Hockcliffe Road
24. Something for the kids to do (though no amount of money will solve the problem because that just the way they are these days	Hockcliffe Rd
25. Something for middle school children to do; maybe more use of park for childrens activities; youth club/chill out place	Kilpin Close
26. Not much for little children	Leith Rd
27. Not enough resources for young children and older children in terms of groups or clubs; no suitable centre	Lily Close
28. Nothing for the kids to do during weekends and nighttime	Luke Place
29. Something for children, activities other skate (?)	Mareth Rd
30. Street lighting, could do with defuser; need more litter bins; something for kids to do	Mareth Rd
31. Children's activities - especially in the summer	Mareth Rd
32. No youth club for under 12s	Mile Rd
33. More for children to do all ages	Mile Rd
34. More to do for under 5s	Nicholls Rd
35. Nothing for kids to do - need organised activities	Nicholls Rd
36. Nothing for kids to do	Nicholls Rd
37. 23/39 comments about things for YP and children to do	

ACTIVITIES FOR OLDER PEOPLE

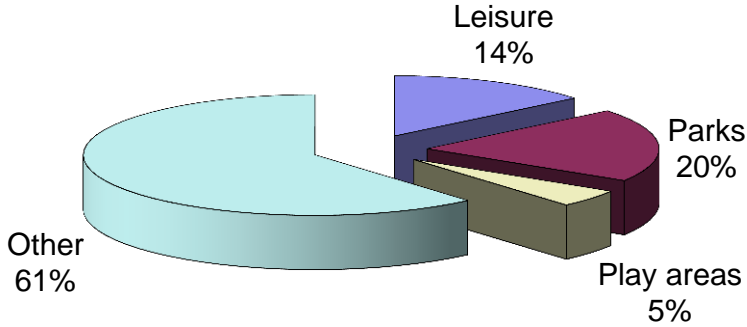
1. Olde time dancing - something to get older people involved in	Alamein
2. Elderly something for them, groups activities	Kilpin Close
3. Something for older people, nothing at the Jubilatin centre - fitness for ladies	Mareth Rd
4. Lack of anything for older people	Mile Rd
5. Lack of activities for older people in North Kingsbrook - consider use of Gordon Colling House	Royle Gardens
6. Isolated elderly people	Whitbread Avenue
7. More activites for the elderley - crafts, coffee mornings etc. soup kitchen	

ACTIVITIES – OTHER

1. Get people to look after their gardens; more involvement with youth, community centre, education, fun	Acacia
2. More interaction	Alamein
3. Activities for parents eg. First aid	Bamford Rd
4. Sports clubs, leisure centre etc	Broad Ave
5. Activities to keep people off the street	Conquest Road
6. Have more clubs etc (sports etc) available	Elstow Road
7. Ladies are stuck indoors when children are in school - can learn things like sewing - then sell them; so could provide work eg sew up dresses that are already cut out	Elstow Road
8. Information and help for new mums	Faldo Road
9. Loneliness	Fenlake Road
10. Not much to do	Gostwick Rd
11. Its not all about the youth	Kilpin Close
12. More needed for elderly and disabled	Mile Rd
13. Nothing to do	Moor Lane
14. Motivation to get involved (local)	Orchard Street
15. Overcoming the past history. Restore a sense of pride in the area.	Orchard Street
16. Street parties	Rutherford Rd
17. Not enough activities for people to do in the daytime	Stapleton Rad
18. Isolation	Viking Grove
19. Need support for single parents/buddying/single parent club/ evening for single parents	
20. Young mums - need places to go, for both children and parents - education	
21. Activities for residents i.e. coffee morning, arts and crafts - flower arranging etc. (for young and older people). Picnic benches on the moors.	
22. Lack of jobs, lack of funding to pay for community hall or coach/instructor for any events if that could happen	
23. No stimulus for young and older generations	
24. none of the neighbours socialise with each other	
25. 2/39 comments about ICT lessons	

FACILITIES	Totals	% of theme	% of total
Leisure	18	14%	2.46%
Parks	25	20%	3.41%
Play areas	6	5%	0.82%
Other	78	61%	10.64%
Total	127	100%	17.33%

FACILITIES



The need for more or improved Facilities was mentioned 127 times.

Whilst parks, mostly Jubilee Park, was mentioned a lot of times, a variety of facilities made up the majority of comments – ranging from the street ranger service to dentists, transport and the need for better communication in the area, such as a newsletter.

Out of all the feedback, Facilities were mentioned more than 17% of the time.

FACILITIES – LEISURE

1. No indoor park - too cold or wet to go to park	Acacia Rd
2. Tennis courts in park; what is happening to bowls facility - turn it into tennis courts?	Alamein
3. Sports facilities - affordable and extended opening hours	Barford Ave
4. Ideally facilities with pool table, dance, music, non-alcoholic drinks served	Barford Ave
5. Bunyan Centre has activities but people can't afford to use facilities. Aim activities at people who can't afford to pay much.	Berkeley Rd
6. Bunyan Centre closing down - nothing then for kids. Family uses it a lot	Elstow Road
7. Things cost too much money eg Oasis	Fenlake Road
8. The Meltis Sports Club is in urgent need of repairs to the building and internal refurbishment. The Club supports football teams - bowls club and is in use for several social activities. Any funding would be put to good use and help the community from the	Foresters Close, Haynes
9. High prices - swimming, cinema	Harding Close
10. Bigger theatre in town - have to go to MK	Harewood Rd
11. Good to have a bowling alley - rather than all these bingo halls	Kilpin Close
12. Swimming pool & sports facilities need to be affordable - at the moment £5 - especially under 18s	Kirkman Close
13. The Meltis Club - it serves a lot for the community for party's birthday/funerals/christenings though in need of refurbishment; in need of heating and new showers for all; the football teams very outdated, from (?) ago	Miller Ct
14. Lack of teenage affordable facilities and interesting clubs (ie. Free gym or swimming sessions would be great)	
15. Need support for less fortunate families in the area - affordable services etc.	
16. Lack of communal spaces for the community, especially with closure of Bunyan Centre	
17. they took the bowling place away that was something in which young people could do	
18. Nothing for young people to do - nowhere to recommend for them to go; Aspects has nothing apart from a cinema now and that's expensive so is Oasis Pool	

FACILITIES – PARKS

1. Seats in the Park on Moulton Avenue Park to watch football	Alamein
2. Parks need upgrading (Jubilee and hills)	Bamford Rd
3. Parks and green area; there is none, poorly maintained	Barford Ave
4. Jubilee Park is dead space - needs better facilities	Barford Ave
5. Improvements to park to make it safer for younger people	Barford Ave
6. Park too far, so stay indoors	Christie Road
7. Quality of open spaces	Churchville Rd
8. Improve Jubilee Park - broken glass often round the kids play area, too attractive to teenagers	Collie Road
9. CCTV in Jubilee park, youth club	Collie Road
10. Safety - lighting around playgrounds, glass in playgrounds, dog mess	Faldo Road
11. Monkey bars were in park when she was little - now 21!	Gostwick Rd
12. Parks are dirty - make them nicer, paint etc, broken glass, rats, birds in park	Hereford Road
13. Improve park facilities - make it clean, safe (CCTV, dog poo), attractive	Kirkman Close
14. More facilities in parks	Mile Rd
15. Add to small park in Pilgrims Way	Mile Rd
16. Misuse of play areas	Muswell Road
17. Improved facilities in park for younger children, most stuff is for older youths	Paradine Road
18. Skate park in Moor Lane too basic	Stapleton Road
19. Park security (no street lights, not safe) playgrounds are there but not much for older kids	
20. More parks for kids	
21. Cleaning and redeveloping the parks	
22. should be more activities in the park area	
23. there is no places for children to go except the park which is getting old and boring	
24. the existing park is very old and boring so there is less children going out to play because they get bored outside and there is no where else to go.	
25. the boring park	

FACILITIES – PLAY AREAS

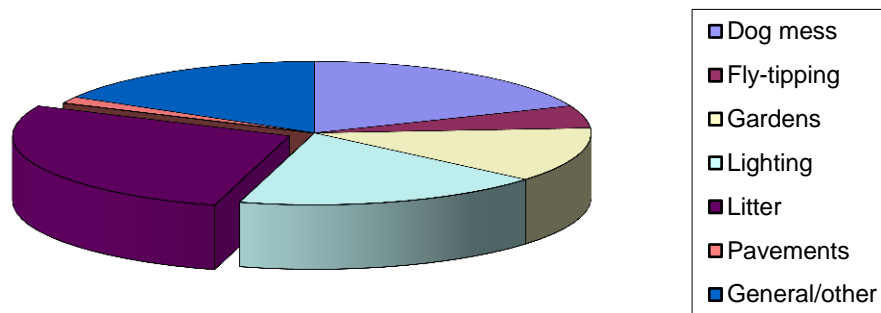
1. Children with disabilities - playgrounds designed for; more play settings for all age children	Faldo Road
2. Improve play area	Gillespie Close
3. Improvements to play area like Russell Park, more equipment (climbing frames)	Moulton Ave
4. Better or more equipment for children; not enough for this area	Moulton Ave
5. Unsafe/unsuitable play area for the children Essex Gardens/Monmouth close area	
6. no play parks.	

FACILITIES – OTHER

1. A buddy system to get peoples families out of trouble, reduce isolation - particularly single parents	Berkeley Rd
2. More police needed	Cardington Rd
3. Too many police hassling young people	Conquest Road
4. More advertising on development initiatives - understanding staff in community settings	Essex Gardens
5. Police premises	Faraday Square
6. Lack of communications	Harewood Road
7. Not clear information about area	Harewood Road
8. Lack of places where we could do some sessions eg zumba, aerobic for young mums (they could come with kids take part as well)	Herbrand Rd
9. Need Street Rangers back	Kelvin Avenue
10. Street Rangers, we want them back	Kelvin Avenue
11. Benches for residents to sit on outside bungalows	Kelvin Avenue
12. Help with back gardens	Kelvin Avenue
13. Lack of local shop - Meadowsweet drive area	Lily Close
14. Transport - no bus service down Meadowsweet	Lily Close
15. Lack of green space in some areas	London Road
16. More police to be seen in the area to stop kids hanging around the streets	Luke Place
17. As treasurer for Eastside Community Group we would like a place to meet Mile Road side	Mile Rd
18. Trees on Mile Rd - too big and lots of leaf litter	Mile Rd
19. Lancaster Avenue green could have a face lift	Mile Rd
20. Better facilities for our local schools	Reddall Close
21. Family issues	Viking Grove
22. Lack of local services	Violet Close
23. Creche facilities	Violet Close
24. Health issues - ie obesity, smoking, teenage pregnancy	Whitbread Avenue
25. Health issues - lack of dentist	Whitbread Avenue
26. Community run shop, charity shop, local people would volunteer to run the shop and to keep the prices down	
27. Lack of venue to hold activities for residents. Lack of activities	
28. Bus services - bus no. 2 used to provide a link to the supermarkets not running any more	
29. Newsletter used to be the way to find out about things that are happening locally - need some way of communication	
30. Public transport - expand bus shuttle; places for youth	
31. 18/39 comments re venue for parents and children/comm space for counselling, socialising etc	
32. 14/39 comments re info point / advice	
33. 12/30 comments re place to learn English	
34. 3/39 comments on space for polish school committee and other meeting space	
35. No help if English is a second language, no computers for public access; buses are not local; elderly people in Harewood & Lancaster in high houses, stuck at home - days out?	

STREET SCENE	Totals	% of theme	% of total
Dog mess	26	19%	3.55%
Fly-tipping	7	5%	0.95%
Gardens	17	12%	2.32%
Lighting	25	18%	3.41%
Litter	38	28%	5.18%
Pavements	2	1%	0%
General/other	23	17%	3.14%
Total	138	100%	18.83%

STREET SCENE



Concern about the Street Scene was expressed 138 times.

The biggest mention, over $\frac{1}{4}$, was about litter, with dog mess and lighting also being significant concerns.

Out of all the feedback, the Street scene was mentioned nearly 19% of the time.

STREET SCENE – DOG MESS

1. Dog mess in the park;	Alamein
2. Dog mess	Broad Ave
3. Dog mess	Christie Rd
4. Dog fouling a problem	Collie Road
5. Dog muck on Corby Close green	Corby Close
6. Dog fouling a problem	Fenlake Road
7. Dog poo	Gifford Road
8. Dog mess	Gostwick Rd
9. Dog fouling and litter	Hardwick Road
10. Lack of dog bins , trees	Herbrand Rd
11. Dog fouling - unclean, litter bins, community service fines	Herbrand Road
12. Dog fouling	Kelvin Avenue
13. Pot holes, dog poo (Faldo Rd),	Kilpin Close
14. Dog bin Lancaster Rd not big enough	Mile Rd
15. Dog mess bins too small in Lancaster Rd park	Mile Rd
16. Dog mess	Mile Rd
17. Also needs street cleaners from all the dog poo, litter	Miller Ct
18. Dog mess needs cleaning	Nicholls Rd
19. Dog fouling realling bad in the area	Nicholls Rd
20. Dog fouling	Rutherford Rd
21. Lack of responsibility dog owners keeping area clean	
22. Not enough poo bins and the ones the are used for general waste	
23. Dog excrement on pavements, owners not picking it up	
24. Dog poo on streets and in the park	
25. people not cleaning up the mess that their dogs make.	
26. dog poo on the streets	

STREET SCENE – FLY TIPPING

1. Fly tipping, potholes, community spirit has dropped	Coombes Close
2. Rubbish dumping	Darwin Road
3. Flytipping - eg TVs	Dunham Close
4. Fly tipping	Hazelwood Road
5. Faster response to fly tipping; waste ground, being left, possible community project (private owned for residential plot, but not maintained)	Kilpin Close
6. Fly tipping	Miller Road
7. Fly tipping, litter and vandalism	

STREET SCENE – GARDENS

1. Scruffy gardens	Acacia
2. Peoples gardens - some are really messy, esp back gardens	Acacia
3. Get people to look after their gardens; more involvement with youth, community centre, education, fun	Acacia
4. ?Krant Gardens - some not looked after - adaption of land opposite Acacia Road	Acacia
5. make residents sort out their gardens	Acacia
6. Messy gardens, mend the fences	Carter Close
7. Messy gardens	Collie Road
8. Speed bumps down Collie Road; take action on messy gardens everywhere; clean up broken glass in Jubilee Park	Collie Road
9. Messy gardens	Faldo Rd
10. Damage flower plants	Gifford Road
11. bpha to encourage tenants to look after their gardens, put dustbins away	Harding
12. bpha to encourage tenants to look after their gardens, put dustbins away	Harding
13. Better garden maintenance	Kelvin Avenue
14. Over hanging tree branches	Mile Rd
15. Messy gardens	Nicholls Rd
16. Gardens next door overgrown	Rutherford Rd
17. Poor condition of gardens managed by bpha on Stapleton Rd	Stapleton Rd

STREET SCENE – LIGHTING

1. Resurface some of the roads; improve street lighting ; stop speeding	Acacia
2. Poor streetlighting, very sparse	Alamein
3. Street lighting in the park, trees cut out light, very dark in summer nights	Alamein
4. Street lighting, very dark on Ampthill Road, Bunyan Rd	Ampthill Rd
5. Not much lighting in neighbouring parks	Ampthill Rd
6. Area (Broad Ave) dark, especially in winter - needs street lights	Broad Ave
7. Bad lighting in the night	Broad Ave
8. Street lights needed	Cardington Rd
9. Anti-social behaviour - need street lighting in park	Cardington Rd
10. Alleyway btw Collie Rd and Cardington Rd - too dark and unsafe; also neighbouring properties need to cut back their trees down the alley	Collie Road
11. Youths hang around in the street and alleyway and its dark so you don't know who is there	Collie Road
12. Lights down alleyways (esp one leading to Cardington Road and near the priory marina)	Collie Road
13. Lighting down the alleyway	Collie Road
14. More lights around the whole area	Harding
15. Street lights (only 2 lights), not good when walking	Kilpin Close
16. Not enough street lighting, especially alleys	Luke Place
17. More lighting needed in Jubilee Park	Mareth Rd
18. Street lighting , could do with defuser; need more litter bins; something for kids to do	Mareth Rd
19. Lack of streetlight around Jubilee Park	Oak Rd

20. Street lighting	Rutherford Rd
21. Better lighting	
22. Dark areas in cut-throughs need additional lighting	
23. Quite dark at night near the river, and can be dangerous to walk around.	
24. Jubilee Park is pitch black at night and can also cause danger.	
25. there are hardly no light down the street at night so people cant see where there going	

STREET SCENE – LITTER

1. Litter	Berkeley Rd
2. Too much litter / dog fouling	Acacia Rd
3. Park - rubbish left; cars	Alamein
4. Litter	Cardington Rd
5. Unclean - clean it; litter bins	Carter Close
6. Litter	Christie Rd
7. Speed bumps down Collie Road; take action on messy gardens everywhere; clean up broken glass in Jubilee Park	Collie Road
8. More litter bins, more dog bins	Dents Road
9. Rubbish in the area	Fenlake Road
10. Teenagers littering	Gifford Road
11. Litter	Gifford Road
12. Litter, everywhere not just here	Harding
13. Dirty and unclean - pavements, roads	Herbrand Road
14. Litter	London Road
15. Littering	London Road
16. Rubbish	Luke Place
17. Street lighting, could do with defuser; need more litter bins ; something for kids to do	Mareth Rd
18. Litter dumped in front garden	Mile Rd
19. Broken glass, litter etc	Mowbray Rd
20. Rubbish in alley to garages	Mowbray Rd
21. Street cleanliness	Muswell Road
22. Litter	Reddell Close
23. Abandoned trollies and litter	Royle Gardens
24. Litter, flytipping - bottles in park	
25. Litter	
26. Unemployment - training, create jobs; unclean - litter bins	
27. Littering - unclean	
28. littering around the area.	
29. too much litter	
30. rubbish everywhere	
31. litters	
32. Litter	
33. Litter	
34. Litter	
35. litter	
36. rubbish flying around	
37. Litter	
38. littering	

STREET SCENE – PAVEMENTS

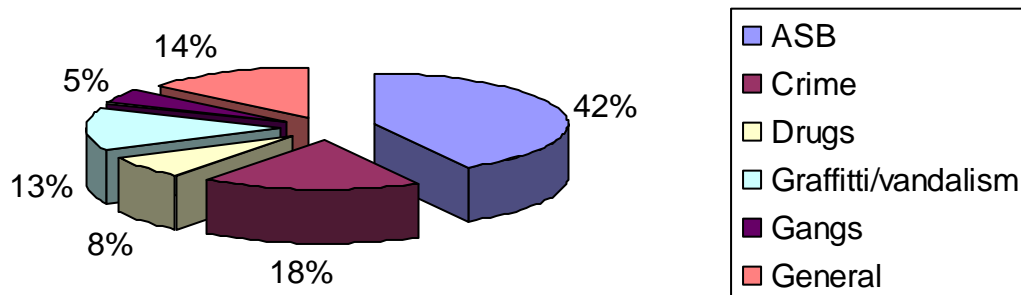
1. Poor pavements	Alamein
2. Drop curbs needed	Cardington Rd

STREET SCENE – GENERAL

1. Cars dismantled in front gardens	Acacia
2. tenants garden in a poor state; drains blocked under kitchen window, causing flooding in garden; drugs in park - occasionally	Alamein
3. Too much leaves on the floor, need clearing up	Amphill Rd
4. Untidy looking scruffy	Dents Road
5. General care of area - wall at back of Goodmayes Close dangerous	Dunham Close
6. General care of area - wall at back of Goodmayes Close dangerous	Dunham Close
7. Alleyways at Gostwick Rd / Blundell Place (ASB)	Gostwick Rd
8. Street scene are tired and neglected	Hardwick Road
9. Bank (grass area) between Elstow Road and Hardwick Road looks in poor state	Hardwick Road
10. General decay	Harrowden Rd
11. Shopping trolleys	Hazelwood Road
12. Lack of dog bins, trees	Herbrand Rd
13. Tidy trees bushes more flowers; add colour	Hockliffe Rd
14. People not looking after their property;	Mareth Rd
15. Road floods outside home, street lights poor quality of light; gate to garage doesn't close properly	Mareth Rd
16. Road floods in garages - drainage problems	Mareth Rd
17. Environmental dissolutionment - poor interest in raising standards and maintaining a clean tidy environment	Mile Rd
18. Waste ground Gowers old premises disgusting	Miller Road
19. Busy at weekends, noisy at night in summer	Moulton Ave
20. Grass cuttings	Reddall Close
21. Deterioration of appearance of homes and gardens	Reddall Close
22. Dustbins placed in no convenient places	
23. condition of builings	

COMMUNITY SAFETY			
	Totals	% of theme	% of total
ASB	60	42%	8.19%
Crime	26	18%	3.55%
Drugs	11	8%	1.50%
Graffiti/vandalism	19	13%	2.59%
Gangs	7	5%	0.95%
General	20	14%	2.73%
Total	143	100%	19.51%

COMMUNITY SAFETY



Concern about Community safety issues was expressed 143 times.

The vast majority was about anti-social behaviour, followed by crime, together totally 60% of the concerns.

Out of all the feedback, the Street scene was mentioned nearly 20% of the time.

COMMUNITY SAFETY – ANTI-SOCIAL BEHAVIOUR

1. Noise, motor cycles at night	Acacia
2. Lots of noise at night from youth	Acacia
3. Somethng to help with street drinking and youth handing in street	Acacia
4. Stop the speeding; more police patrols to move noisy teenagers on	Acacia
5. Elderly people might find young people intimidating	Barton Rd
6. Alleyways - ASB and drug dealing very bad	Blundell Place
7. Anti-social behaviour	Christie Rd
8. ASB	Darwin Road
9. Anti-social behaviour of teens/20s congregating in play areas (Red bandanas, MK42 crew etc)	Edinburgh Close
10. Drinking - urinating in public	Elstow Road
11. Noise pollution	Elstow Road
12. Activities - for YP	Fenlake Road
13. Anti-social behaviour	Gifford Road
14. Noise	Gostwick Rd
15. Noisy cars	Gostwick Rd
16. Drunks, ASB - just the general area, not Harding	Harding
17. Anti-social behaviour - teenagers/youngsters	Harrowden Rd
18. ASB	Hazelwood Road
19. Nuisance behaviour from youth and children	Herbrand Road
20. Noisy council house neighbours	Hockliffe Rd
21. Kids are growing up to mug everyone for drug money	Hockliffe Rd
22. ASB drug dealers, fly tipping, police aren't there when you need them - need positive police presence- have someone to touch base with who gets to know area	Kelvin Ave
23. Anti-social behaviour	Kelvin Avenue
24. Noisy neighbours and vehicles	Kelvin Avenue
25. Noisy neighbours and vehicles	Kelvin Avenue
26. Rude kids	Kelvin Avenue
27. Lots of trouble with cars, neighbour problems	Leith Rd
28. People riding bikes on the footpath	London Road
29. Late night drinking revellers in the early hours	Mile Road
30. Noise from drinking club adjacent to Mile Road	Mile Road
31. Children and youths out into early hours	Mile Road
32. Some time ago burnt out car	Moulton Ave
33. Kids screaming at night in park, motor bikes in Park	Moulton Ave
34. Sometimes at night too much noise in the Park car park	Moulton Ave
35. Noise in park at weekend evenings	Moulton Ave
36. Noisy irritating childrens on scooters on moor	Mowbray Rd
37. youths gathering, litter garden, general ASB	Paradine Road
38. Anti-social behaviour	Pearcey Rd
39. Anti-social behaviour from young people/adults - teenagers	Royle Gardens
40. Sometimes noise	Rutherford Rd
41. Groups of older kids/teenagers; noise	Rutherford Rd

42. Mile Road club - loud music and YP fighting outside, police called several times	Stapleton Rd
43. Too many kids drinking and doing drugs all with the excuse there's nothing to do	
44. Anti-social behaviour due to lack of activities for younger people	
45. "Summertime" neighbours with loud music on all day and late at night	
46. Noise - people on the streets at night	
47. when the music is too loud .	
48. the noise	
49. I have this next door neighbour and the kids play the game where you have to use a ball and some times they tap their door with the ball and she comes out screaming at them and they get so upset	
50. suspicious people	
51. Drunken people	
52. Sometimes loud	
53. Anti-social behaviour	
54. When they are drunk	
55. teenagers getting drunk	
56. Underage drinking	
57. Teenagers getting drunk	
58. Teenagers getting drunk.	
59. Drunk People	
60. Anti- social behaviour	

COMMUNITY SAFETY – CRIME

1. Fear of some crime	Blundell Place
2. Crime - burglaries	Broad Ave
3. Burglary	Broad Ave
4. Burglaries - more policing CCTV cameras	Carter Close
5. Crime - burglary etc	Cedar Rd
6. people get attacked in Jubilee Park	Collie Road
7. Muggings in alleyway	Gostwick Rd
8. Scrap merchants unauthorised taking metal items from back gardens	Grosvenor St
9. Burglaries and crime has gone up	Harding
10. Burglaries	Harrowden Rd
11. Burglaries - more policing CCTV cameras	Herbrand Road
12. Burglaries - more policing patrolling	Herbrand Road
13. Alcohol sold to underage	Kelvin Avenue
14. Burglary	London Road
15. Burglaries	London Road
16. Crime: Burglary/vandalism; lack of community involvement in positive planning initiatives;	Mile Rd
17. Needs more policed presence - burglaries Mile Rd and Harwood Rd	Mile Rd
18. Crime especially break ins and burglary	Pearcey Rd
19. Burglaries	Reddall Close

20. Burglaries	
21. Crime - burglaries	
22. crime	
23. Crime	
24. Crime	
25. Crime	
26. Violence/Graffiti	

COMMUNITY SAFETY – DRUGS

1. Drugs - related issues	Gifford Road
2. Drug dealing	Gostwick Rd
3. Drugs	Kelvin Avenue
4. Drugs - selling of	Kelvin Avenue
5. drugs and alcohol abuse - leading to fragmenting community and isolation between age groups;	Mile Rd
6. Think drug use in park	Moulton Ave
7. Drug dealing	Paradine Road
8. Drugs/alcohol/poor education	Viking Grove
9. Drugs - teenagers - suspicion	

COMMUNITY SAFETY – GRAFFITTI / VANDALISM

1. Vandalism	Darwin Road
2. Vandalism of phoneboxes	Dunham Close
3. Vandalism of phoneboxes	Dunham Close
4. Graffiti and vandalism in parks and everywhere	Faldo Road
5. Security cameras as petty vandalism	Faraday Square
6. Vandalism	Herbrand Rd
7. Damage to cars just recently	Moulton Ave
8. Graffiti and vandalism in parks	St Leonard Ct
9. Vandalism	
10. vandalism	
11. the park it gets vandalised etc people break the apparatus.	
12. vandlism	
13. Vandlism	
14. people comming thinking its okay to vanadalise others houses playing knock knock giner	
15. vandalism	
16. vandalism.	
17. Parks are graffiti'd - arty graffiti is fine but some words are not suitable for small children!	

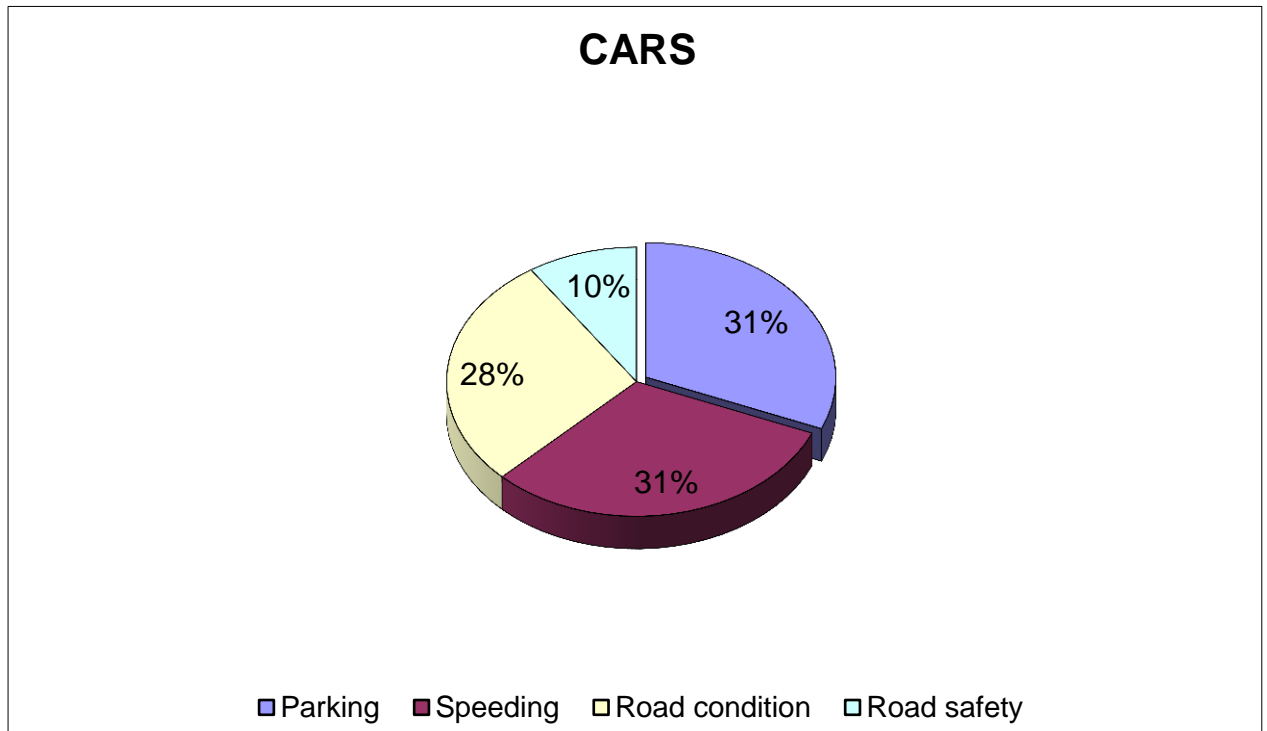
COMMUNITY SAFETY – GANGS

1. Too many gangs and fights by Bedford Academy	Kilpin Close
2. gangs	
3. gangs hanging around every were	
4. alot of gangs on our streets	
5. theres alot of gangs who dont understand what they are doing wrong in life	
6. gang	
7. Gangs	

COMMUNITY SAFETY – GENERAL

1. Adults street drinking	Acacia
2. Make the area safer	Broad Ave
3. Make the area more safe	Elstow Road
4. Animals - unsupervised - Elstow Road area	Elstow Road
5. Rough people, dodgy people	Harding
6. Not safe in park- bullying	Harding Close
7. CCTV needed for children's safety - drugs, fighting	Hockcliffe Road
8. Too many police stereotype eg get stopped for no reason	Kelvin Ave
9. Not a safe area, can't use the fields	Moor Lane
10. Community safety equipment, cameras, lights etc; community garden scheme	Paradine Road
11. Not safe	St Leonard Ct
12. the area is quite small	
13. There is not enough car spaces for each person living in our area	
14. there are too many houses in our area	
15. dangerous area	
16. 5/39 comments re police patrols and/or CCTV	

CARS	Totals	% of theme	% of total
Parking	30	31%	4.09%
Speeding	30	31%	4.09%
Road condition	27	28%	3.68%
Road safety	9	9%	1.23%
Total	96	100%	13.10%



Concern about Car issues was expressed 96 times.

Parking and speeding were mentioned equally and together represent 60% of these concerns.

Out of all the feedback, issues around Cars were mentioned 96 out of 733 times, ie. 13%.

Typical comment:

CARS – PARKING

1. Parking on grass verge	Acacia
2. Car parking - width of road	Alamein
3. Parking	Alamein
4. Parking on verges	Alamein
5. Not enough parking	Alamein
6. Parking	Alamein
7. Parking	Alamein
8. Parking at school - Canvin Way needs to be pedestrianised	Alamein Ave
9. car parking	Amphill Rd
10. Lack of parking spaces in the morning/afternoon	Amphill Rd
11. Untidyness - eg grass turned to mud as cars parked in wrong place	Broad Ave
12. Redundant bus stop on Cardington Road, people get parking tickets here	Cardington Rd
13. Parking/car vandalism	Faraday Square
14. Too many cars being parked on paths	Kathie Road
15. Parking	Kilpin Close
16. Parking	Lovell Road
17. Parking issues - off road parking needed, too many people park on grass	Mareth Rd
18. Driving over grass and verges - parking issues in the area	Mareth Rd
19. Parking on grass verge in Mile Road	Mile Rd
20. Parking - Mile Rd - too busy and dangerous (especially for older people)	Mile Rd
21. Parking	Miller Road
22. Parking on grass	Reddall Close
23. Re-tarmac Windsor Court car park	Windsor Court
24. Parking - lack of spaces	
25. Parking - Harrowden Road, cycle path is too busy	
26. No room to park cars which results in cars being parked on grass verges and pavements	
27. Cars parked half on road and half on pavement - so we pedestrians have to walk on the road	
28. There is not enough car space for people to park with they are either visiting or living in the area	
29. Cramped parking spaces	
30. Not enough parking spaces.	

CARS – SPEEDING

1. Speeding sometimes	Acacia
2. Speeding	Acacia
3. Speeding vehicles along Acacia Road	Acacia
4. Stop the speeding ; more police patrols to move noisy teenagers on	Acacia
5. Resurface some of the roads; improve street lighting; stop speeding	Acacia
6. Motor bike - up and down road	Alamein
7. speeding down Oak rd	Alamein
8. Speeding vehicles in Barford and Acacia - like a race track at times	Barford Ave
9. Speeding - like a race track at time	Barford Ave
10. Traffic calming to stop speeding	Barford Ave
11. Speed bumps, traffic calming	Barford Ave
12. Fast cars on Broad Street	Broad Ave
13. Fast cars on Broad Avenue	Broad Ave
14. Speeding down Collie Road	Collie Road
15. Speed bumps down Collie Road; take action on messy gardens everywhere; clean up broken glass in Jubilee Park	Collie Road
16. Traffic issues (speed)	Dents Road
17. Speed humps - road used as a rat run	Dents Road
18. Speeding cars/motorbikes around Essex Gardens, Faraday Sq, Kelvin, Edinburgh and Monmouth Close	Edinburgh Close
19. Speeding down Elstow Road	Elstow Road
20. Road - speed bumps on Faldo Rd	Faldo Road
21. Need speed bumps	Hockliffe Rd
22. Speeding cars	London Road
23. Speeding	London Road
24. Speeding vehicles in Lovell Rd - a big problem	Lovell Rd
25. Lovell Road used as a cut through - traffic goes too fast	Lovell Road
26. Speeding cars - dangerous for children and nowhere safe to cross near Bedford Academy	Mile Rd
27. Speeding cars on Mile Rd (dangerous for children)	Mile Rd
28. Patrols on roads or slowing devices as traffic calming	Rutherford Rd
29. there is a lot of rally racing on the roads between cars and that disturbs people	
30. speeding	

CARS – ROAD CONDITION

1. Resurface some of the roads; improve street lighting; stop speeding	Acacia
2. Roads in some areas not so good	Alamein
3. Potholes in roads	Alamein
4. Roads poor state in some areas of this estate	Alamein
5. Support youth clubs, help groups that do things for the elderly; improve roads/potholes	Alamein
6. Bad road surfaces around Broad Street	Broad Ave
7. Potholes	Collie Road
8. Potholes in the street	Collie Road
9. Improve the road surfaces, especially Barford Avenue	Collie Road
10. Road surface	Coombes Close
11. Fly tipping, potholes, community spirit has dropped	Coombes Close
12. Poor state of roads	Fenlake Road
13. Road needs doing, has lost a windscreen on pothole; only been patched up n the past	Harding
14. Road needs doing, has lost a windscreen on pothole; only been patched up n the past	Harding
15. Better roads, no ball games, another medical centre would be good	Harding
16. Potholes in roads	Harewood Road
17. Roads not maintained	Hockcliffe Road
18. Fixing the roads - very poor state	Hockcliffe Road
19. Resurface Hockliffe Rd, stop children playing in the street some how because its dangerous	Hockliffe Rd
20. Pot holes, dog poo (Faldo Rd),	Kilpin Close
21. Roads could be repaired (has mobility scooter)	Kilpin Close
22. Roads need resurfacing - pot holes on Barford Ave	London Road
23. Poor drainage in road near 65 Mareth	Mareth Rd
24. Roads are in bad condition	Oak Rd
25. Wear and tear on the roads	Oak Rd
26. Pot holes, road conditions and damaged grass verges	
27. pot holes.	

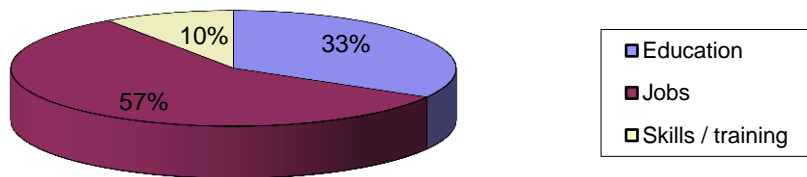
CARS – ROAD SAFETY

1. Something for children to do; make roads safer from speeding cars	Acacia
2. Pedestrianise outside Stephenson Sch as trouble with dropping off kids;	Alamein
3. Traffic on Ampthill Road	Harefield Ave
4. Improve the road surfaces	Hockliffe Rd
5. Safety of kids when they get off busses at Academy	Mile Rd
6. Congestion on Oak Road; more crossings - school crossing patrols	Oak Rd
7. Safety/road safety/children safety in the area	
8. there are too many cars in my area	

9. Resurface Hockliffe Rd, stop **children playing in the street** some how because its dangerous

ECONOMIC	Totals	% of theme	% of total
			0.95
Education	7	33%	%
	1		1.64
Jobs	2	57%	%
			0.27
Skills / training	2	10%	%
	2	100	2.86
Total	1	%	%

ECONOMIC



Concern about Economy issues was expressed 21 times.

The majority of these concerns were around jobs, with education representing one third of concerns.

Out of all the feedback, issues around Economic factors were mentioned 21 out of 733 times, ie. less than 3%.

ECONOMIC – EDUCATION

1. More independent pre-schools - only one in Kingsbrook and no-one likes Shackleton	Alamein Ave
2. Education	Churchville Rd
3. Education - preschools, middle and upper	Harefield Ave
4. Lack of achievement in schools, good teachers needed	Herbrand Road
5. Adult education needed for parents (had to travel to Putnoe to learn); speeding - fast cars	Hereford Road
6. Want Bunyan Sch back, academy is not working	Kilpin Close
7. teenagers are dropping out of school	

ECONOMIC – JOBS

1. Jobs	Amphill Rd
2. Unemployment - create more jobs, training and skills	Collie Road
3. Unemployment	Gifford Road
4. High unemployment	Harrowden Rd
5. Unemployment - training, create jobs; unclean - litter bins	Harrowden Rd
6. Unemployment	Herbrand Road
7. Young unemployed need some incentive and help in finding jobs	Luke Place
8. Unemployment	Whitbread Avenue
9. Training - jobs	Whitbread Avenue
10. Unemployment	
11. Unemployment	
12. Lack of jobs, lack of funding to pay for community hall or coach/instructor for any events if that could happen	

ECONOMIC – SKILLS / TRAINING

1. Activities/help to get young people into work	Broad Ave
2. Training, jobs	Churchville Rd

OTHER	Totals	% of theme	% of total
Other	14	100%	1.91%

1. Renovation to house of private owners (...??) (maybe consider offering redirect cost service to private households)	Alamein
2. Put some money towards making houses cheaper to buy	Carter Close
3. Houses are not soundproof	Christie Road
4. Houses in poor condition - renovating houses, grant	Collie Road
5. Harding Close needs replacing	Harding
6. Lack of investment	Harrowden Rd
7. bpha could do more to help residents eg more repairs and maintenance big issues	Kelvin Ave
8. Local shops expensive, no transport to supermarket	Mowbray Rd
9. Some poor housing	Whitbread Avenue
10. Lack of interest shown by authority	
11. Poverty	
12. guttering system quite poor	
13. too many allyways	
14. Too Many Cats	